

COVID-19 SAFETY PUNCH LIST — SAFETY ASPECTS OF RE-ESTABLISHING OPERATIONS

General Considerations

- Consider system ability to accelerate from a prolonged period of reduced ops
- Consider a progressive and coordinated restart of operations
- Ensure build-up of activity matches operational context capability
- Consider all operations as non-normal and therefore a threat to safety
- Ensure cost pressures do not unduly reduce acceptable safety levels
- Consider possible culture change as the company or organization goes into financial survival thinking
- Ensure sufficient staff available commensurate with the actual level of operations
- Ensure continued use of your SMS to its full potential
 - Carry out a progressive risk analysis prior to re-opening routes
 - Be aware that risk levels of each flight will change from locality to locality and with each type of operation due to the state of the crisis resolution
 - Consider the threat of increased risk acceptance (get the job done, save the airline, less loss of jobs)
 - Consider the risk of missed or reduced safety or quality assurance (audits, etc)
 - Share risk assessments and experiences with other operators
- Ensure effective internal and external communication
- Ensure continued facility access for staff (i.e., expiry of access badges, pass codes etc.)
- Consider staff involvement in process improvements
- Consider training
 - Consider system capacity due to increased demand in the aftermath of a crisis
 - Ensure build-up of activity matches system capability
 - Carry out critical path analysis
 - Use all available means for training delivery (video, video conferencing, etc)
 - Consider training intervals depending on staff experience
- Consider IT systems
 - Ensure critical software and hardware is updated and functional
 - Have a back-up for when IT systems fail
 - Ensure build-up of activity matches system capability
 - Carry out critical path analysis
 - Avoid non-critical software and hardware updates in the early phases of re-establishing operations
- Consider level of staff turnover
- Consider potential for delays or cancellations to planned infrastructure improvements